



Newslink

June 2012

DLC is Available to Take Your Order!!!

Ways to order your product

1. **Call Customer Service** at 240-777-1901.
Available Monday - Friday from 8:00 AM - 4:30 PM
2. **Fax your order** directly to Customer Service at 240-777-1909.
3. **T.O.P.S.**, the telephone ordering system, is available to process your order **anytime except** between 5:30 - 6:30 AM & PM, Monday-Friday.
You can access T.O.P.S. by calling 240-777-1924. If you have difficulty, call 240-777-1961 and leave a voice message with your name and telephone number and a member of the IT staff will call you back the same day.
4. **Internet Ordering** is available on at www.montgomerycountymd.gov/dlc.
Before you can use the system, you will need to set up an account by calling Customer Service at 240-777-1901.
5. **Special Ordering?** Call 240-777-1920 (for wine and spirits), 240-777-1918 (for beer), fax your special order to 240-777-1953, or send by email to dlcsporders@montgomerycountymd.gov.



Orders need to be in 2 business days before delivery date.

Bulletin Board



Alcohol Awareness Trainings:

All alcoholic license establishments are required by law to have a state approved alcohol awareness certified person (licensee or person employed in a supervisory capacity) on the licensed premise during all hours in which alcoholic beverages are served.

Maryland Certified Alcohol Trainers:

Alcohol Awareness Course (AP-36218)

(English/Spanish)

Contact: John S. Murray

410-553-8927, jmurrayaa@aol.com

Maryland Hospitality Education Foundation (MHEF)

BEST Training (AP-36224)

(English/Spanish)

Contact: Leslie Meyer

800-874-1313, leslie@ramef.org

GOOD Program (AP-36240)

Contact: Grace Lee

703-309-0281, primechoicellc@yahoo.com

EMI Services, Management Services (AP-45145)

(English/Spanish)

Contact: Norm Neverson

301-961-5690/202-882-7175, neverson1@juno.com

Maryland TAM, Inc., Maryland State Licensed Beverage

Association (MSLBA)- Education Resource (AP-36236)

(Spanish, Korean, Japanese, and Chinese written translations)

Contact: Jane Springer

410-876-3424/800-921-1382, mdtam@msn.com

Prevention Through Education (PTE) (AP-51244)

Contact: Howard Walsh

301-602-8721 or 240-277-6477, walshhoward@hotmail.com

TIPS (Training for Intervention Procedures)

Contact: Richard Suess (AP-51255)

443-321-4618, www.gettips.com

Contact: Susan Hayes (AP-40748)

(English/Spanish)

240-367-7482, fivetop@aol.com

Contact: Viliam Kotlarik or Jennifer Lehman (AP-57278)

202-331-5990, training@ramw.org

DLC offers a **FREE** Alcohol Law Education and Regulatory Training (ALERT) twice a month to County licensees and staff.

This class compliments the state certified classes.

For more information or to register, please call 240-777-1999 or email dlc@montgomerycountymd.gov.

UPCOMING STATE CERTIFIED CLASSES IN MONTGOMERY COUNTY, MD

Alcohol Awareness Course John S. Murray

Saturday, June 23, 2012 @ 8:30 AM

Knights of Columbus

5417 W. Cedar Lane

Bethesda, MD 20814

\$65 per trainee

CALL: JOHN S. MURRAY

(410) 553-8927

Jmurrayaa@aol.com

Written translations in Spanish, Korean, Chinese, Vietnamese and Japanese

For a Complete Listing of all Certified Instructors, please visit www.montgomerycountymd.gov/dlc and click on Training under Licensure, Regulation and Education